



2305 S. Main Street, Los Angeles, CA 90007 • Tel: 213-741-9757/9976 • Fax: 213-741-2101 • www.patriotltg.com

Fax Memo

To: Valued Customer

From: Fernando Gonzalez (sales@patriotltg.com)

Date: November 17, 2010

Re: **Ballast and Emergency Battery Unit Warranty**

To Whom It May Concern:

All of the linear fluorescent electronic ballasts for our lighting fixtures have a standard **five-year** warranty from the original ballast manufacturers from the date of manufacture for properly installed units used under normal conditions.

We use various brands from reputable U.S. ballast companies. Their Warranty Certificates are available on our website.

Our Patriot fluorescent emergency battery units have a warranty of five-years and 18 months for parts and components from date of manufacture with the conditions that these units are operating under normal usage and are properly installed at the jobsite.

Please note that defective units may be required to be returned to the factory for testing and inspection and the warranty will be applied only after the technical support department has determined the defective cause has been due to manufacturer's defect.

Best regards,
Fernando Gonzalez

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